

Legislative Finance Committee IT Project Portfolio: Post Implementation Report

1. Agency: DPHHS
2. Project title: ACA Eligibility and Enrollment (E&E) Phase 2
3. Executive sponsor: Bob Runkle
4. Project close date: 06/06/2016
5. Appropriated budget amount: \$6,616,031
6. Total project development cost: \$4,677,832
7. Expected ongoing annual cost: Estimated ongoing annual maintenance cost will be included in the current annual CHIMES Medicaid/HMK and CHIMES EA O&M contracts totaling \$3,855,264 for SFY 2017.
8. Year the ongoing annual cost started: 2017
9. Funding source(s) for ongoing cost: Estimated ongoing annual costs are funded through a split of general, state special revenue and federal funds.
10. List the primary project goals: Enhance CHIMES to increase automation and streamline processing.
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	Key Objectives	Metric Used	Final Results
1	Implement SSP Real time and Auto Enrollment	Develop, test and implement new functionality and processes	Successfully Completed
2	Develop MMIS Real Time Interface services	Develop, test and implement new functionality and processes	Successfully Completed and enhanced batch file interface. Real time services deferred to be realigned with new MMIS Objectives.
3	Enhance Task Based Case Management functionalities in CHIMES	Develop, test and implement new functionality and processes	Successfully Completed
4	Increase CHIMES EA Automation	Develop, test and implement new functionality and processes	Successfully Completed

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12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	Start Date	Resolved Date	Issues and Concerns
1	06/10/2016	06/17/2016	Post Implementation Support needed for first week of production to address connectivity and performance.
2	10/14/2015		MMIS Web Services developed and tested. Resources available for necessary tweaks that may need to be made once the MMIS project begins their development to these specifications

13. Please add any additional comments the agency would like to provide to the committee, if any.