

CIO Report to the Legislative Finance Committee

October 7, 2005

A. Exceptions to Information Technology (IT) Standards, Policies and Statute (2-17-515, MCA)

Justice - Team 261 (Titling & Registration, Driver Control, Driver Licensing)

The Team 261 project went through significant changes beginning last spring. As a result of the change in the project's course and staffing, certain compliance issues emerged. The Department has worked with all involved parties to address these issues and to ensure future compliance. The issues are largely resolved.

Exception Requests

During the period from December 1, 2004 to September 15, 2005 ITSD received 15 requests for exceptions to policies, standards, and procedures. None of the exception requests processed during this period had significant financial or policy implications. The attached spreadsheet entitled "IT Procurement Exception Log" contains the details on each request.

B. IT Projects (2-17-526, MCA)

Active Projects – Green Assessment ("Good/Low Risk")

Administration - Lottery Replacement (RFP stage)

Judiciary - Full Court

Judiciary - Court Automation

Revenue - Integrated Revenue Information System (IRIS) III

Revenue - Real and Personal Property Valuation and Assessment System (PVAS)

State Fund - Claim Center

Transportation – Site Manager Implementation

Revenue - Individual and Corporate Tax

Conversion of individual income tax from POINTS to IRIS is scheduled to be completed by October 3.

Secretary of State - Statewide Voter Registration System (SRVS)

The Secretary of State is on schedule to implement a new statewide voter registration system by January 1, 2006. The application vendor, Saber, is

working on resolving a number of issues (16). Before the new system can be implemented, these 16 issues must be resolved, training completed and system accepted by counties.

Active Projects – Yellow Assessment (“Caution/Medium Risk”)

Administration - Enhanced 9-1-1 (E9-1-1)

The project was initiated based on tentative agreements with 37 PSAP’s of the state’s 57 PSAP’s. Twenty PSAP’s did not agree to join the project due to pre-existing contracts and other factors.

A significant portion of the PSAP’s that tentatively agreed to join the project has yet to formally complete the process. This delay was caused by strong indemnification language approved by the PSC in Century-Tel’s tariff filing. The Department worked with MACo and Century-Tel on acceptable indemnification language and a revised tariff is before the PSC. Once the revised tariff is approved, final sign-up of the remaining 28 PSAP’s should proceed quickly. The completion of the project will take longer than originally envisioned, however.

Administration – Northern Tier Interoperability Project and Public Safety Radio

The previous legislature assisted in completing the funding of the Northern Tier Interoperability Radio project. At this point, the project is proceeding as planned. Equipment is being bid, a RFP has been issued for microwave towers and repeaters and successful coordination meeting completed with neighboring Canadian provinces. This project follows the successful completion of the Southwest Montana Interoperability Consortium project.

The larger public safety radio project effort is more accurately described as an initiative comprising eight (8) consortiums (projects). At this time all counties but one and all reservations have joined one of these consortiums (issue with Missoula), requisite consortium planning completed and interoperability plans approved. In addition, a definition of interoperability has been approved that will further guide projects and funding down a path consistent with a common, statewide system. Funding is the constraint, but the project is structured to incrementally fund consortiums as funds become available. The consortium concept is perceived to be so successful that next year’s state homeland security funds will be directed to interoperable communications and distributed to consortiums.

In addition, a consistent statewide plan will assist in securing federal funds.

Active Projects – Red Assessment (“Danger/High Risk”)

Justice – Team 261 (Temporary Registration, Driver Control, Driver Licensing)

Justice has completed the Business Process Reengineering (BPR) phase of the project and has issued a Request For Proposals (RFP) for an integrated, Commercial Off The Shelf (COTS) system. RFP responses are currently being evaluated. It is not clear whether the current funding is adequate for the project and/or whether the project will be redefined to match its funding.

Completed Projects

Labor and Industry – UI4U – National Award Winner

Labor and Industry – Phoenix

Commerce - Call Center

The new system went into production on September 12 with 98% of the functionality available. This project took twice as long to complete due to vendor implementation problems. However, strict project management, a fixed price contract, and proper contingency funding ensured the project was delivered under budget with full scope.

Canceled Projects

Corrections – OTRACKS

C. Proposed Rules (2-17-518, MCA)

There is no relevant activity at this time.

D. State Strategic IT Plan (2-17-522)

ITSD has initiated the planning effort that will result in an updated State IT Strategic plan. An initial draft of the updated plan will be available in early December. At this time, the main focus is on gathering advice and counsel from the various IT advisory groups and committees (Information Technology Board (ITB), Information Technology Managers Council (ITMC), Electronic Government Advisory Council (EGov), Enterprise Solutions

Council (ESC), Statewide Interoperability Executive Council (SIEC), Montana Land Information Advisory Council (MLIAC)). The ITB's initial meeting took place on June 30, 2005. ITB will devote a full day on October 7 to developing strategic initiatives for the Plan. The Information Technology Managers Council (ITMC) held its strategic planning session on August 17, 2005.

The Department's objective is to complete an initial draft of the updated Statewide IT Strategic Plan by December 1, 2005 to allow several months for comment and agency review before the Plan is delivered to the Governor on March 1, 2006 as required by statute.

The Montana Land Information Advisory Council (MLIAC), created by SB98 from last session, is in the initial stages of starting their strategic planning process.

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