

IT Project Portfolio: Post Implementation Report

LFC Meeting Date: March 8, 2012

1. Agency: Department of Administration, State Information Technology Services Division
2. Project title: State of Montana Data Center (SMDC), Infrastructure Build-out
3. Executive sponsor: Dick Clark, CIO, State Information Technology Services Division
4. Project close date: December 31, 2010.
5. Appropriated budget amount: \$3,500,000.
6. Total project development cost: \$3,500,000.
7. Expected ongoing annual cost: \$450,000 w/second generator; \$350,000 w/o second generator.
8. Year the ongoing annual cost started: January 2011.
9. Funding source(s) for ongoing cost: Proprietary Fund
10. List the primary project goals: Build Infrastructure to support the migration of IT Services from capitol complex to SMDC.
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	Key Project Objectives	Metric Used	Final Results
1	Build Infrastructure at SMDC	Connectivity for all SITSD hosted services planned date 5/1/2010	Completed 4/10/2010
2	SITSD Occupation	Migrated Mitchell Building SITSD hosted services to SMDC planned date 12/31/2010	Completed 12/31/2010
3	Enterprise Operation Center Implementation	7x24 EOC operation	Success, a fully staff EOC operation to manage and operate the data center
4	Agency Occupation	Agencies under the Governor's auspices migrating data center servers to the SMDC	Success, expect to complete by 6/30/2012

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12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	Start Date	Resolved Date	Issues and Concerns
1	1/10/2011	6/30/2011	Kyoto #1 compressor failure; compressor was replaced.
2	1/10/2011	2/10/2011	Kyoto #2 internal UPS failure; Warranty replacement of UPS.
3	4/5/2011	On-going	Kyoto #3 compressor failure caused oil contamination and FM200 release into the data room. Cleaned equipment & data room, replacing Polycom, Direct Packet, & Cisco equipment (RMTD insurance settlement w/\$87K out of pocket). A&E redesign of Kyoto filtration system – ongoing. Kyoto compressor replacement (3 units) – ongoing.
4	4/5/2011	4/10/2011	Fire suppression FM200 replaced.
5	12/10/2011	12/12/2011	Cooling tower #2 fan failure; MTI repaired

13. Please add any additional comments the agency would like to provide to the committee, if any.