

Windows 10/Office 365 Upgrade

Information Technology Planning Council Update

February 22, 2018

Current Status

Schedule	Delayed
Scope	On Target
Cost	On Budget

Windows 10/MS Office O365 activities/milestones completed since project kickoff

Windows 10

- Extensive work preparing Windows 10 Operating System (OS) for three versions of laptops and Surface Pros
- Significant training, configuration and testing on Windows 10 for enterprise deployment, using MS Premier
- Infrastructure upgrades required for Windows 10 automated network management and security updates
- All Legislative Branch applications required testing to verify functionality on Windows 10 OS
- Microsoft implemented three significant version upgrades during this project requiring additional rework and retesting
- Created a final "Image" for Windows 10 enterprise deployment, currently being tested by OLIS staff
- New version of Oracle client and WordPerfect required additional configuration and testing

MS Office O365

- Significant process changes based on licensing and deployment techniques created extensive challenges and required testing
- New technique required for deploying division customizations
- New technique for distribution of version upgrades by Microsoft required MS O365 portal configuration

Awareness items

- There are still a couple of branch legacy applications that require special processes and testing prior to deployment
- Scheduling deployment to diverse organizations will be a challenge throughout the summer of 2018
- Training for users on Windows 10 and O365 will be challenging in current budget situation
- The older laptops still in service will not support Windows 10; as a result, LSD's Office of Legislative Information Services will have to support two Windows OS versions until 2020
- Internet Explorer (IE 11) is unstable and will not be supported Google Chrome and Edge will be the two supported browsers, additional configuration and testing are required
- LAWS II MCA & Annos dashboard requires modification to enable Google Chrome or Edge to launch the XML editor. Additional testing will be required once a solution is ready to implement

Scope/Schedule/Cost updates

- The MS Premium support has been and continues to assist LSD's Advanced Technology Services (ATS) technicians with configuration and testing
- The Special Session of the Legislature caused a delay in configuration and testing
- Deployments are planned to begin in late March and continue until September 2018
- Due to budget cuts, ATS is deploying some applications using virtual desktop with Windows 7 rather than purchasing new versions
- Due to budget constraints, training could be on-line, self-paced rather than in-house, instructor-led

Contact

- All ATS staff are participating in this project. Ryan Ball is the project lead. He can be contacted at 444-1650.