Legislative Finance Committee
IT Project Portfolio: Post Implementation Report

LFC Meeting Date: June 11, 2013

1. Agency: DOA

2. Project title: Computerized Maintenance Management System- CMMS

3. Executive sponsor: Steve Baiamonte

4. Project close date: 10/1/2015

5. Appropriated budget amount: $350,000.00

6. Total project development cost: $57,365.00

7. Expected ongoing annual cost: $4,500.00

8. Year the ongoing annual cost started: 2015

9. Funding source(s) for ongoing cost: Proprietary

10. List the primary project goals: The bureau's process was manual through one Access database interface. The main goal was to provide a modern solution where management can better allocate resources, provide better service, and report on building deficiencies.

11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	Key Objectives	Metric Used	Final Results
1	Record/Track work orders on line	Ongoing reports ran through browser interface	Orders are entered, issued, completed and closed weekly and reported to management.
2	Capture labor and material cost	Configured labor rates and data field for material costs	Orders are entered, issued, completed and closed weekly and reported to management.
3	Assist in deferred maintenance decisions	Count work orders per building per problem type.	Work order data can be compared to the external FCI data.

12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	Start Date	Resolved Date	Issues and Concerns
1			
2			
3			

13. Please add any additional comments the agency would like to provide to the committee, if any.

The facilities bureau's lacking a long term budget at this time to configure more functionality into the work order system. The system is stable is providing the minimum requirements at this time.