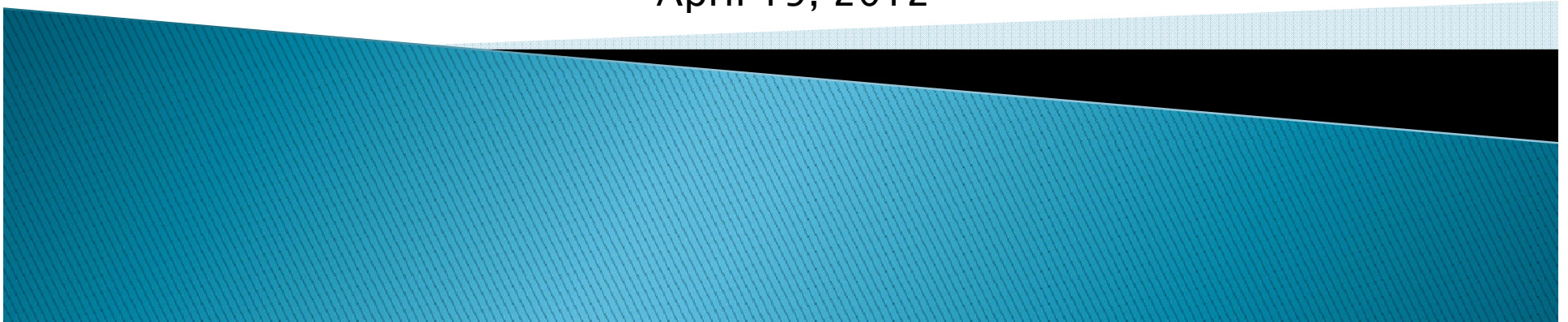


Electronic Government Advisory Council

Providing Advice to the
Department of Administration

Presented to:
State Administration and Veterans' Affairs Interim Committee
April 19, 2012



History

▶ July 1996

MONTANA ONLINE

- [Travel Montana](#)
- [Government](#)
- [Education](#)
- [Employment](#)
- [Montana Conditions](#)
- [Around The State](#)
- [What's New](#)



State of Montana Homepage. Expanded Choices Below. ([HELP](#)) **

Montana Online welcomes you to the Big Sky Country. To use our front door to information about *Montana*, select one of the buttons above. For more detail on your choices, view the options below. Enjoy your stay and come back soon!

The goals of *Montana Online* are to make Montana government and education information accessible via the Internet, to stimulate the growth of state agency World Wide Web services, and to serve as the *front door* to the State and Universities of Montana Multiprotocol Network (SUMMITNET) and other Montana information resources.

	Travel Montana	Discover recreation and adventure , events and attractions , and MORE about the Big Sky.
	Government	Access State agencies and local governmental information.
	Education	Visit State Universities, Tribal Colleges, K-12 and the Office of Public Instruction, libraries, and other educational related resources.
	Employment	Use the Internet Self Directed Job Search System provided by the Montana Job Service to find job opportunities in Montana.
	Montana Conditions	Glance at current weather conditions, road reports, and forecasts.
	Around the State	Explore other Montana sites on the Internet.
	What's New	Don't miss Special Announcements, New Services, and Other highlights from <i>Montana Online</i>

Disclaimer: No endorsement is intended or made of any hypertext link, product, service, or information either by its inclusion or exclusion from this page or site. While all attempts are made to insure the correctness and suitability of information under our control and to correct any errors brought to our attention, no representation or guarantee can be made as to the correctness or suitability of that information or any other linked information presented, referenced, or implied. All critical information should be independently verified. Any questions should be directed to the administrator's of this or any other specific sites.

Montana Online

Web Administrator -- Last Updated 7-8-96
(Copyright © State of Montana, 1996)

History

▶ December 1998

[Text Only](#)

Montana Online

Hot Sites
[Weather](#)
[Kid's Page](#)
[Speed Limit](#)
[Film Office](#)
[Newspapers](#)
[Hay Hotline](#)
[1999 Legislative Session](#)



[Governor Marc Racicot](#)

 [Governor's Economic Development Blueprint](#)

 [Governor's Tax Reform Proposal](#)



[Photos](#) [FAQs](#) [New](#)

Government
[Agencies](#), [Legislative Info](#), [Bids](#), [Tax Help](#), [Education](#), [Professional Licensing](#), [State Library](#), [Y2K](#)

Tourism & Recreation
[Travel](#), [Visitor Information](#), [Lodging](#), [Skiing](#), [State Parks](#), [Fishing](#), [Hunting](#)

Local Communities
[Counties](#), [Cities](#), [Real Estate](#)

Employment
[Employment Services](#), [State Government Jobs](#)

History & Culture
[Historical Society](#), [Humanities](#), [Montana Arts Council](#)

Search State of Montana

[Advanced Search Page](#)

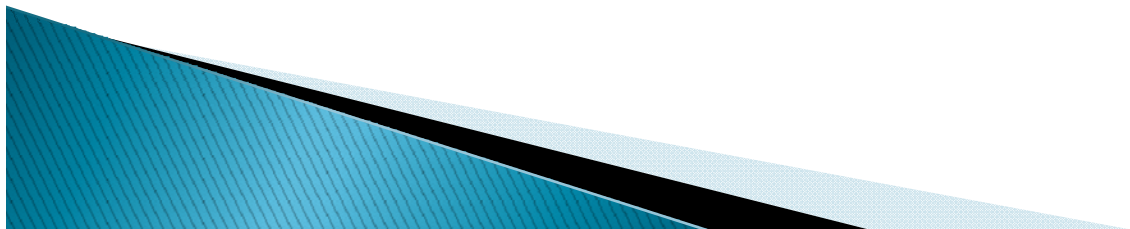
This site maintained by
ISD
Information Services Division 
[Web Admin](#) of Montana Online

Disclaimer: No endorsement is intended or made of any hypertext link, product, service, or information either by its inclusion or exclusion from this page or site. While all attempts are made to insure the correctness and suitability of information under our control and to correct any errors brought to our attention, no representation or guarantee can be made as to the correctness or suitability of that information or any other linked information presented, referenced, or implied. All critical information should be independently verified. Any questions should be directed to the administrators of this or any other specific sites.

History

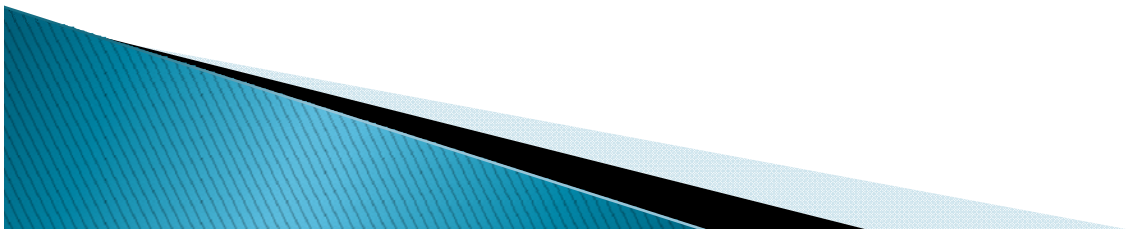


- ▶ In 2000 the Information Technology Services Division in the Department of Administration created the Internet Technology Services Bureau to concentrate on web technology and the Internet
- ▶ Industry shift from using the Internet for just information to using it for receiving service
- ▶ States were recognizing the value, efficiency and improved customer service potential of providing government services online



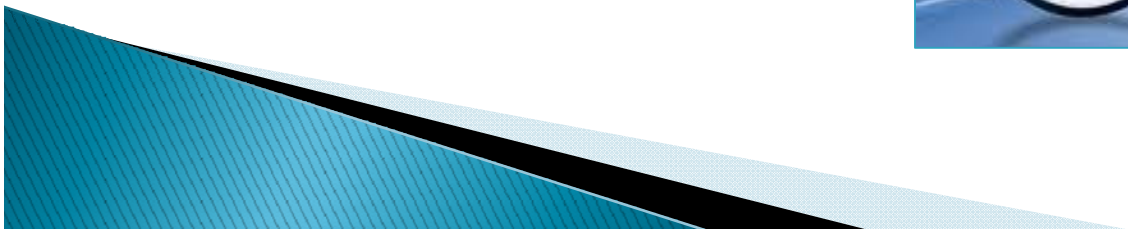
History

- ▶ At the recommendation of the then Information Technology Advisory Council, the Department of Administration explored the Self-Funded Portal model:
 - Unique funding model
 - Twelve other states were using the model (Montana became the 13th; today there are 28 states total)
 - The contractor provided the infrastructure (Eliminating a \$2 million EPP request in 2001)
 - Contractor provided the knowledge for online application development



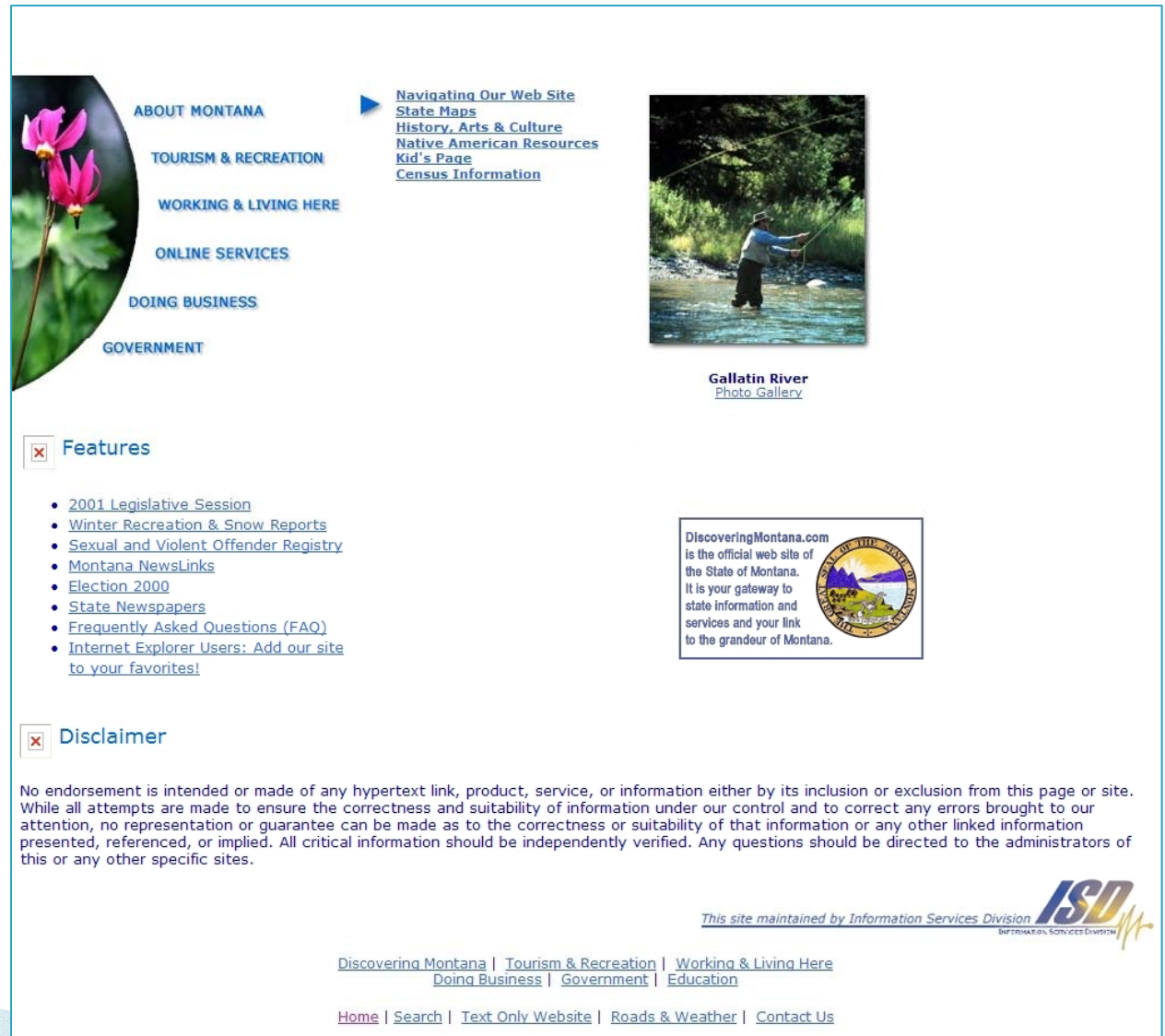
eGovernment in Montana

- ▶ The Department of Administration management decided to try the self-funded model
- ▶ The idea and model were discussed with the 2001 Legislature in the form of the current “Montana Electronic Government Services Act”



History – DiscoveringMontana.com

- ▶ February 2001
- ▶ No eGov Services Yet



The screenshot shows the DiscoveringMontana.com website interface. On the left, there is a circular image of pink flowers. The main navigation menu includes: ABOUT MONTANA, TOURISM & RECREATION, WORKING & LIVING HERE, ONLINE SERVICES, DOING BUSINESS, and GOVERNMENT. A secondary menu lists: Navigating Our Web Site, State Maps, History, Arts & Culture, Native American Resources, Kid's Page, and Census Information. A photo gallery titled 'Gallatin River Photo Gallery' features a photo of a person fly fishing. A 'Features' section lists: 2001 Legislative Session, Winter Recreation & Snow Reports, Sexual and Violent Offender Registry, Montana NewsLinks, Election 2000, State Newspapers, Frequently Asked Questions (FAQ), and Internet Explorer Users: Add our site to your favorites!. A 'Disclaimer' section states: No endorsement is intended or made of any hypertext link, product, service, or information either by its inclusion or exclusion from this page or site. While all attempts are made to ensure the correctness and suitability of information under our control and to correct any errors brought to our attention, no representation or guarantee can be made as to the correctness or suitability of that information or any other linked information presented, referenced, or implied. All critical information should be independently verified. Any questions should be directed to the administrators of this or any other specific sites. The footer includes: This site maintained by Information Services Division ISD INFORMATION SERVICES DIVISION, Discovering Montana | Tourism & Recreation | Working & Living Here | Doing Business | Government | Education, and Home | Search | Text Only Website | Roads & Weather | Contact Us.

ABOUT MONTANA

TOURISM & RECREATION

WORKING & LIVING HERE

ONLINE SERVICES

DOING BUSINESS

GOVERNMENT

[Navigating Our Web Site](#)
[State Maps](#)
[History, Arts & Culture](#)
[Native American Resources](#)
[Kid's Page](#)
[Census Information](#)

Gallatin River
[Photo Gallery](#)

Features

- [2001 Legislative Session](#)
- [Winter Recreation & Snow Reports](#)
- [Sexual and Violent Offender Registry](#)
- [Montana NewsLinks](#)
- [Election 2000](#)
- [State Newspapers](#)
- [Frequently Asked Questions \(FAQ\)](#)
- [Internet Explorer Users: Add our site to your favorites!](#)

Disclaimer

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DiscoveringMontana.com is the official web site of the State of Montana. It is your gateway to state information and services and your link to the grandeur of Montana.

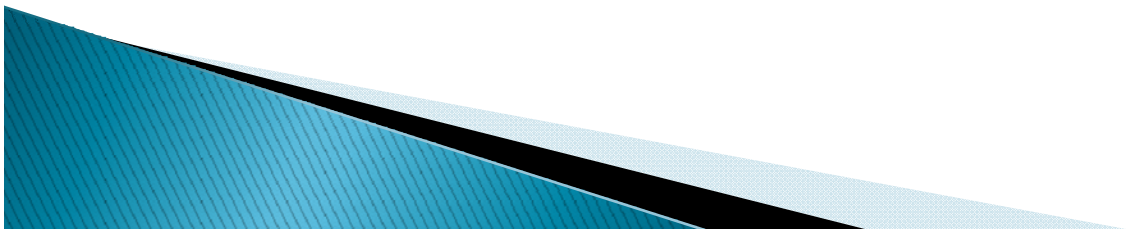
This site maintained by Information Services Division **ISD**
INFORMATION SERVICES DIVISION

Discovering Montana | [Tourism & Recreation](#) | [Working & Living Here](#)
[Doing Business](#) | [Government](#) | [Education](#)

[Home](#) | [Search](#) | [Text Only Website](#) | [Roads & Weather](#) | [Contact Us](#)

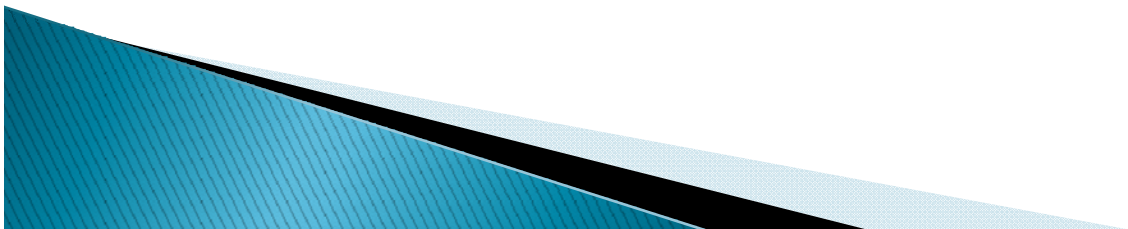
Enabling Statute

- ▶ 2-17-1101 - 1105, MCA “Montana Electronic Government Services Act”
 - Establishes the Department of Administration’s duties
 - Provides rulemaking authority
 - Establishes the Electronic Government Advisory Council



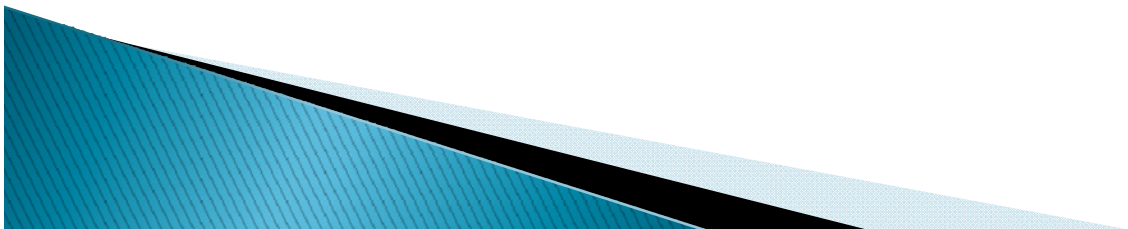
Council's Duties

- ▶ Advise the Department of Administration regarding:
 - eGovernment services and information on the Internet
 - Administration of eGovernment services contract
 - Prioritizing of eGovernment services
 - Assessing convenience fees for eGovernment services
 - Reviewing financial and management reports
 - Preparing reports as requested




Council's Duties

- ▶ Advise the Department of Administration regarding:
 - Identifying interagency eGovernment services
 - Acting as a coordination point for eGovernment services
 - Studying, proposing, developing, or coordinating any other activity to further eGovernment services
- ▶ 10 eGovernment Services in 2001
- ▶ 20 by end of 2002



Correctional Offender Network (CON) April 2002



Montana Department of Corrections

Correctional Offender Network Search

“Public Safety & Trust”

[INSTRUCTIONS](#) [SEARCH TIPS](#) [FEEDBACK](#)

CON

Correctional Offender Network

The CONWEB service searches for the records of convicted felons in the state of Montana.

- [Correctional Status Glossary](#)
- [D.O.C. Victims' Information](#)
- [Board of Pardons and Parole](#)
- [Sexual or Violent Offender Registry](#)

Database was last updated: 04/06/2012

[REQUEST](#) THE ENTIRE MONTANA DEPARTMENT OF CORRECTIONS OFFENDER WEB DATABASE. [DISCLAIMER](#)


[TRY THE DEMO](#)

Department of Corrections I.D. Number

Or choose at least one of the following criteria:

Last Name	First Name
<input type="text"/>	<input type="text"/>
Year of Birth	Sex
Year <input type="text"/>	- <input type="text"/>
Race	Active Offender Type
- Choose One - <input type="text"/>	- Choose One - <input type="text"/>

Online Services Department of Corrections Privacy & Security Accessibility Contact Us



Montana's Official State Website

History

- ▶ June 2003, 47 eGov Services by December

The screenshot shows the homepage of the official State of Montana website. The header features the 'discovering MONTANA' logo and the tagline 'the official state website'. A navigation bar includes links for 'ABOUT MONTANA', 'TOURISM & RECREATION', 'WORKING & LIVING HERE', 'ONLINE SERVICES', 'DOING BUSINESS', 'GOVERNMENT', and 'EDUCATION'. The main content area is divided into several sections: a 'WELCOME' message, a 'HOW DO I?' section with a dropdown menu, a 'FEATURES' section listing several new services, a 'Governor Judy Martz' section, a 'Do Not Call Registry Information' section, an 'ONLINE LICENSE SALES' section, a 'BES' (Business Enterprise System) section, and a 'Check Out our other services' section. A large image of a cattle herd is featured on the right side, with a caption 'Cattle herding near Helmsville' and a link to a 'Photo Gallery'. The footer includes a search bar, a 'SEARCH' button, and links for 'Subjects Search', 'Search by Agency', and 'Statewide e-Calendar'. The bottom of the page contains a secondary navigation bar with links for 'About Montana', 'Tourism & Recreation', 'Working & Living', 'Online Services', 'Doing Business', 'Government', and 'Education', along with links for 'Privacy & Security Policy', 'Accessibility', and 'Contact Us'.

discovering MONTANA the official state website

the official state website

ABOUT MONTANA TOURISM & RECREATION WORKING & LIVING HERE ONLINE SERVICES DOING BUSINESS GOVERNMENT EDUCATION

WELCOME
Welcome to the official State of Montana website. The categories above will guide you to content and services for citizens, businesses and visitors. We invite you to enjoy exploring and discovering Montana through this website.

HOW DO I?
How do I...

FEATURES

- [Fire Intelligence from the NRCC - NEW](#)
- [Household Beneficial Settlement Information - NEW](#)
- [Secretary of State's Certified Copies service - NEW](#)
- [West Nile Virus Project Information](#)
- [Visit Montana this summer!](#)

Governor Judy Martz

Do Not Call Registry Information

ONLINE LICENSE SALES
Buy your hunting & fishing licenses online!

BES
Search for a Montana Business

Check Out our other services

Cattle herding near Helmsville
Photo by Travel Montana
[Photo Gallery](#)

discovering MONTANA the official state website

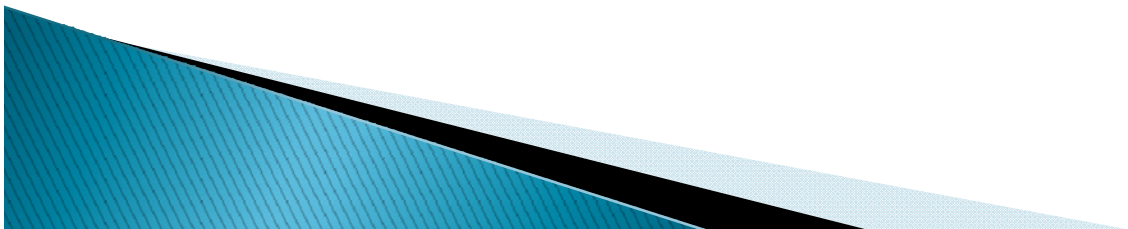
SEARCH [Subjects Search](#) | [Search by Agency](#) | [Statewide e-Calendar](#)

About Montana | Tourism & Recreation | Working & Living | Online Services | Doing Business | Government | Education

Privacy & Security Policy | Accessibility | Contact Us

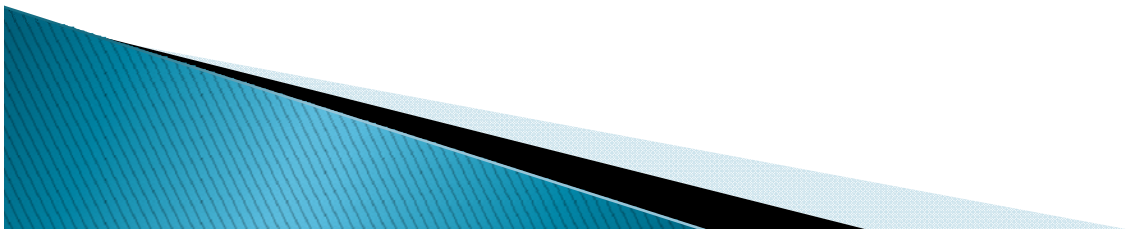
Membership

- ▶ Fourteen members, seven standing members and seven rotating members
- ▶ Rotating members serve two-year terms and may be reappointed
- ▶ Standing members are the following
Directors: Administration (chair), Commerce, Revenue, Secretary of State, Attorney General, State Librarian, Chief Information Officer



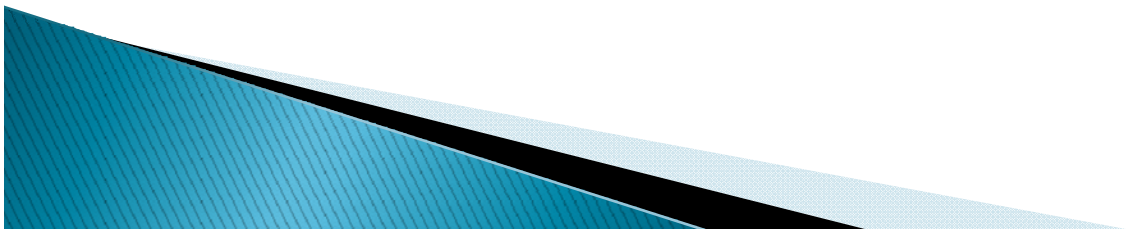
Membership

- ▶ Rotating members
 - Member of State House of Representatives appointed by Speaker
 - Member of State Senate appointed by President
 - Members appointed by the Governor:
 - Elected local government official
 - Two representatives from state agencies not already on the Council
 - Two members of the public



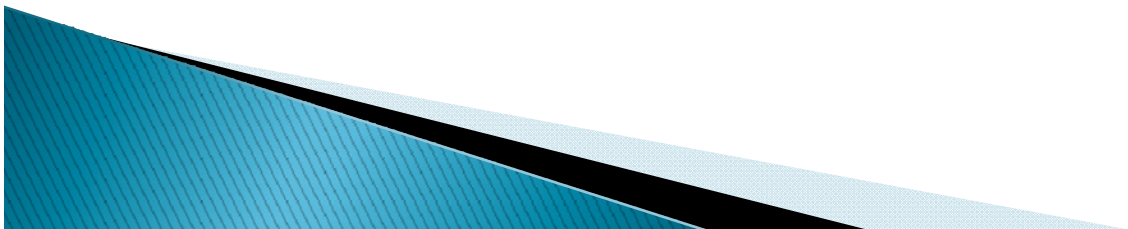
Members (FY2011 – FY2013)

- ▶ Janet Kelly, Department of Administration, Chair
- ▶ Dick Clark, State Chief Information Officer
- ▶ Linda McCulloch, Secretary of State
- ▶ Tim Burton, Attorney General's Office
- ▶ Dore Schwinden, Department of Commerce
- ▶ Dan Bucks, Department of Revenue
- ▶ Jennie Stapp, State Librarian
- ▶ Representative Jerry O'Neil, Columbia Falls
- ▶ Senator Jeff Essmann, Billings



Members

- ▶ Andy Hunthausen, Lewis and Clark County
- ▶ Mary Sexton, Department of Natural Resources and Conservation
- ▶ Christian Mackay, Department of Livestock
- ▶ Land Tawney, Public Representative, Missoula
- ▶ Karen Harrison, Public Representative, Lolo



UI4U- January 2005

MONTANA DEPARTMENT OF LABOR & INDUSTRY

Unemployment Insurance For You

[INSTRUCTIONS](#) | [HOW DO I](#) | [FEEDBACK](#)


Your benefits will be terminated if any UI correspondence sent to you is returned to our office as undeliverable.

The Montana Department of Labor and Industry, Unemployment Insurance Division welcomes you to **UI4U**.

This service allows you to file your unemployment insurance claim, reactivate your claim, file your biweekly request for payment, request direct deposit of your unemployment benefits, request redetermination or appeal of a decision regarding your claim, update personal information, such as your address, phone number or email address, review information about your claim, or view and print your 1099-G.

[START >>](#)

[Glossary](#) | [Unemployment Benefits Estimator](#)
[Partial Benefits Calculator](#) | [Claimant Handbook](#)
[ADA Information](#)

 Digital Government Achievement Award
2005 WINNER

[▶ TRY THE DEMO](#)

You will need the following information to file:

- Your Social Security Number
- Your current mailing address
- Your telephone number and/or email address
- Complete name, address and phone number of all employers you have worked for since 01-01-2011

Direct Deposit:

- If you wish to have your benefits deposited directly to your bank account, you will need your account number and bank routing number for the account you want your benefits deposited in.

If you are an ex-military member:

- A copy of your DD214, Member 4 will need to be mailed to our office.
Note: You may file an unemployment claim after your discharge date shown on your DD214, Member 4.

If you were a Federal employee:

- Your SF8 or SF50 may assist you in filing your claim.


If you obtain work through a union:

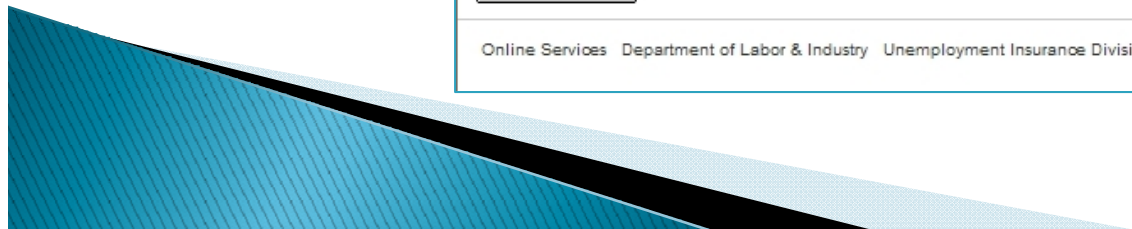
- The name and local number of your union hall

If you are not a U.S. Citizen:

- Alien registration card number and expiration date

Online Services | Department of Labor & Industry | Unemployment Insurance Division | Privacy & Security | Accessibility | Contact Us

 **mt.gov**
Montana's Official State Website



History

- ▶ November 2005
- ▶ 77 eGov Services

mt.gov
Montana's Official State Website

STATE OF MONTANA

About Montana | Tourism & Recreation | Working & Living | Online Services | Business | Government | Education | Home

Search mt.gov

Featured Links

- Subjects Index
- Forms Index
- State Agencies
- State Employee Directory
- Roads & Weather
- Visit Montana
- State Laws
- Statewide eCalendar

How Do I...?

- ... request a MT travel guide?
- ... plan my vacation to MT?
- ... plan my move to MT?
- ... find a job in MT?
- ... find fun facts about MT?
- ... find information for my school report?
- ... order a birth/death certificate?
- ... order products made in Montana?
- ... More

Warm Hearts/Warm Homes

Governor Brian Schweitzer is issuing a Call to Service for us all to reach out - Neighbor to Neighbor. Here is information to help keep all of us warm this winter.



Converting coal to synthetic fuel

Montana is actively pursuing development of coal-to-liquids technology as a means of converting our significant coal reserves into synthetic gasoline and other fuels. This technology offers great promise for reducing American dependence on foreign oil.

Small Business Health Care Affordability Act

Providing quality affordable health care for Montanans is the right thing to do. Small businesses are the engine of Montana's economy, and helping these small businesses provide insurance to their employees is a huge step in the right direction.

Montana Gallery

Image Information



Lone Mountain Ranch near Big Sky

Governor Brian Schweitzer

On behalf of the people of Montana, I welcome you to Montana's official website, mt.gov!



Featured Online Services

-  Unemployment Insurance Filing
-  Hunting and Fishing Licenses
-  Professional License Renewal
-  Business Entity Search

Other Online Services

- Find information on a licensed professional
- Look up records of convicted felons
- View child support payment information
- Pay your business taxes
- Pay your state income taxes
- Shop the Montana Historical Society Store

[View all Online Services](#)

Privacy & Security Policy | Accessibility | Contact Us | Search

mt.gov
Montana's Official State Website

History

- ▶ mt.gov Today
- ▶ 228 eGov Services

The screenshot displays the mt.gov website interface. At the top, the logo 'mt.gov' is accompanied by the text 'Montana's Official State Website' and 'State of Montana'. A navigation bar includes links for 'Access Your Government', 'Tourism', 'Working & Living', 'Online Services', 'Business', 'Government', 'Education', and 'Home'. A search bar is located in the top right corner.

Featured Links

Working & Living	Tourism	Services
<ul style="list-style-type: none">→ Access Your Government→ Employment Opportunity Resources→ State Newspapers→ Montana Airlines→ Cities & Destinations→ State Income Tax Information		<ul style="list-style-type: none">→ State Government Jobs→ Montana Newslinks→ Montana Magazines→ Roads & Weather→ Driver Services→ Election & Voter Information

Montana Gallery | **Image Information**

This is No Ordinary Fish
Why do Paddlefish Have Paddles?
Paddlefish (Polyodon spathula)
Paddlefish
We're Picking Bill

Events | All Events...

- Immunization Regional Workshop
- Montana Library Association
- Board of Funeral Service
- Public Comment Hearing
- State Tribal Economic Development
- MT State Electrical Board

Featured Services | All Services...

- Hunting & Fishing Licenses
- Business Entity Annual Report
- Unemployment Insurance
- Vehicle Registration Renewal

News

Websites offer no-cost options for electronic filing, tax preparation
Looking for a positive experience this income tax season? Taxpayers are encouraged to take advantage of two helpful websites that provide important tax season information, including free electronic filing options.

- Submit Your Good Ideas
- Participate in the Montana Broadband Speed Test
- Select Committee on Efficiency in Government, Take Part in the Survey
- Yellowstone River Oil Spill Assistance & Information

Governor Brian Schweitzer
On behalf of the people of Montana, I welcome you to Montana's official website, mt.gov!

- Governor Schweitzer Announces Fix to Montana's Pension Liability
- Flag Proclamation from Governor Schweitzer
- Governor Announces Appointments to Various Boards and Councils
- All Governor's News
- Flag Proclamations

Legislative Branch

- Montana Laws (MCA)
- 2011 Bill Information
- Budget Information
- 2011 Legislative Roster

Judicial Branch

State Government

- State Jobs
- State Agencies
- Governor's Budget
- Access Your Government
- Employee Directory
- Subjects Index
- Forms Index
- Revenue Forms
- Mountain Pine Beetle

State Government Telephone Directory
PDF, 3.19MB

Related Information

- Statewide Elected Officials
- Montana Political Parties
- Congressional Delegation
- American Indian Nations

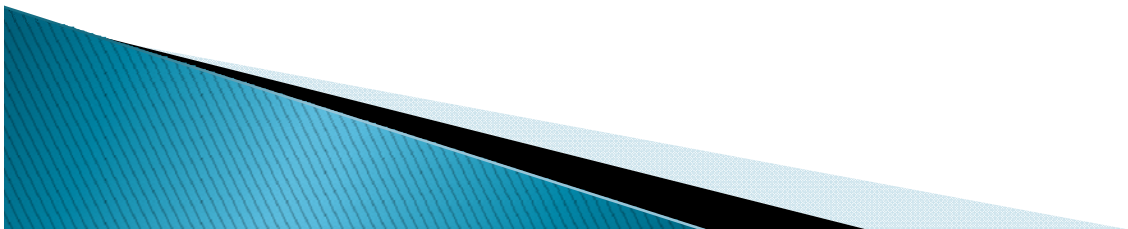
Live Help ONLINE
Chat with an mt.gov rep now

Select Language [v]
Powered by Google Translate

Privacy & Security | Accessibility | Contact Us | Search

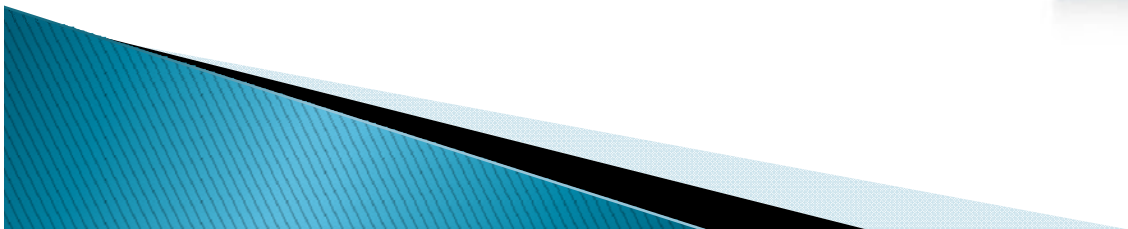
Status Report

- ▶ Provided to Legislature, eGovernment Advisory Council and State Government Managers
- ▶ Response to “Montana Electronic Government Services Act”
- ▶ Award winning services
- ▶ Total eGovernment services by year
- ▶ Services by agency
- ▶ Visits to the state’s eGovernment services



What's Next?

- ▶ Focus on mobile computing



Future

- ▶ mt.gov Summer 2012
- ▶ Estimate 250 eGov Services by Dec 2012

The screenshot shows the Montana Department of Administration website. At the top, the logo 'mt.gov' and 'Montana's Official State Website' are visible, along with navigation links for 'Services' and 'Agencies' and a search bar. The main header reads 'Department of Administration'. Below this is a green navigation bar with links for 'About DOA', 'Services', 'Resources', 'Department Websites', 'Public Notices/Meetings', and 'Home'. A secondary search bar is located on the right side of this bar.

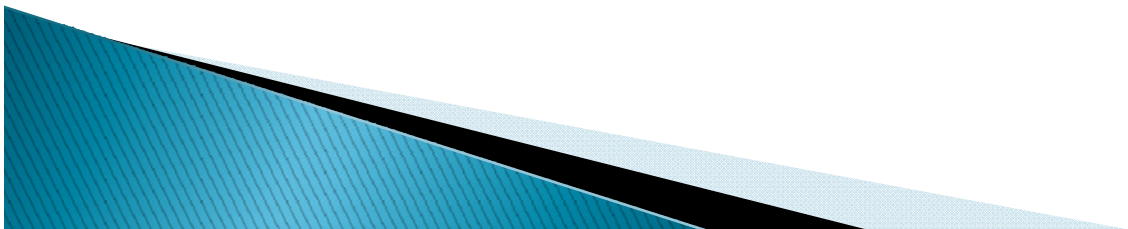
The main content area features a 'Welcome to the Montana Department of Administration.' message with the 'Department Mission: "To serve, satisfy and support our customers."' Below this is a 'Montana Gallery' section with an 'Image Information' tab. The gallery displays a photograph of a snowy mountain landscape with evergreen trees, captioned 'Montana winter scene'.

To the right of the gallery is a list of monthly links: January (near Gardiner), February (GNP), March (near Big Timber), April (near Choteau), May (near Augusta), June (near Lewistown), July (near Hardin), August (YNP), September (near Boulder), October (near Hamilton), November (near Bainville), December (near Gardiner), and an 'FWP Page' link. Below the list are radio buttons for 'Default style' and 'December Theme'.

The footer contains three columns of information: 'Contact' (Department of Administration, 125 N. Roberts St., Helena, MT 59620-0101, phone numbers, and website), 'Services' (Search State Job Listings, OneStop Vendor Information, OneStop Vendor Info: Solicitation Overview, 9-1-1 Program Service), and 'Popular' (State Travel Policy, Local Government Services Bureau, DOA Forms, Boards & Councils, DOA Sitemap). At the bottom, there are links for 'Privacy & Security' and 'Accessibility', and the 'mt.gov' logo.

More Information

- ▶ Electronic Government Advisory Council Website:
<http://itsd.mt.gov/policy/councils/egov/default.mcpx>
- ▶ Audrey Hinman, ahinman@mt.gov,
406-444-1635



Questions?

